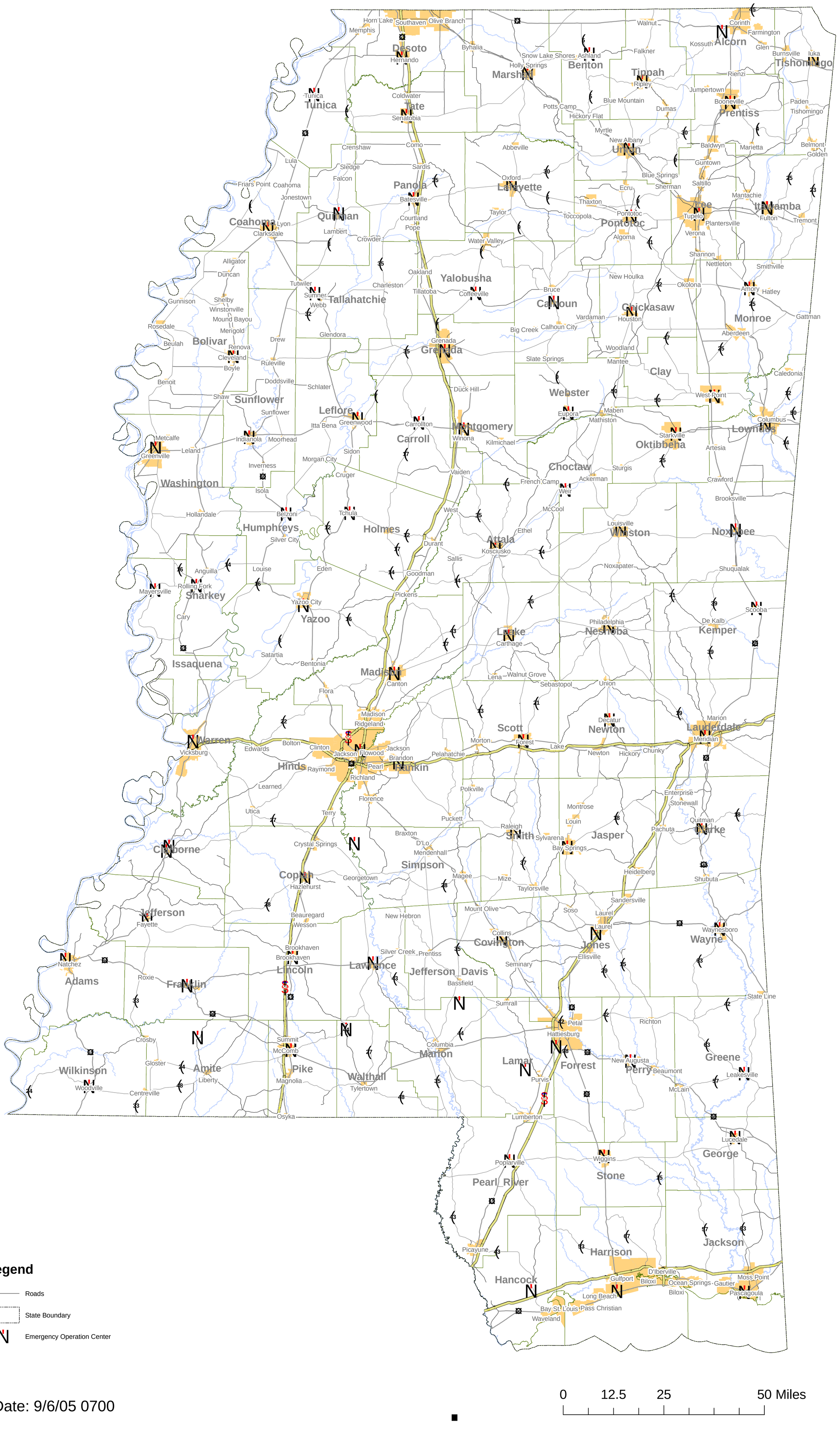Emergency Operation Centers